



Federation of
Bloodstock Agents
Australia

CLIENT COMPLAINT FORM

If any Principal or Principal's representative who has sold or purchased bloodstock (complainant) considers that a FBAA Member involved in the sale or purchase (respondent) has failed to comply with this Code, the complainant may make application to the Complaints Advisory Panel for assistance to resolve the dispute.

Complainant Information

Name: _____

Address: _____

Email: _____

Phone Number: _____

Respondent Information (FBAA Member Involved)

Name: _____

Company: _____

Addition Information

Please list details about your complaint. Please include a chronological history of the events including the date, time and location on which specific events occurred.

Acknowledgement, consent and signature

I have read and I understand the following:

1. I understand that the FBAA will share some or all of the information and documents it receives from me and other parties with the respondent and with the Complaints Advisory Panel
2. I agree to the FBAA sharing and providing copies of information and documents that it receives from me with the respondent and with the Complaints Advisory Panel.
3. I understand that the FBAA may not be able to process my complaint without supporting documents. I have attached copies of documents that relate to my complaint.

Signature of Complainant

Name of Complainant

Date